

Warwickshire Waste Partnership

14th June 2017

Current Waste Services Overview

Recommendations

- (1) The Waste Partnership is asked to note the current waste services in place across Warwickshire and the updates on the various waste initiatives taking place in each area since the last partnership meeting in March 2017.

1.0 Introduction

- 1.1 This report provides an overview of the various waste services in place across Warwickshire.

2.0 Collection services

Kerbside collection arrangements

- 2.1 The current waste management kerbside services provided within Warwickshire are provided in table 1.

Table 1 Waste collection arrangements

District/ Borough	Collection arrangements (all collected fortnightly)		
	Residual waste	Dry recycling	Organic waste ¹
North Warwickshire	240 litre wheeled bin	240 litre wheeled bin with paper and card insert	240 litre wheeled bin
Nuneaton & Bedworth	240 litre wheeled bin	240 litre wheeled bin with paper and card insert	240 litre wheeled bin
Rugby	180 litre wheeled bin for residual waste ²	240 litre wheeled bin for co-mingled recycling	240 litre wheeled bin
Stratford-on-Avon	240 litre wheeled bin	240 litre wheeled bin	240 litre wheeled bin
Warwick	180 litre wheeled bins	55 litre box and 55 litre re-usable sack ³	240 litre wheeled bin

¹ Organic waste is comingled food & garden waste in NWBC, NBBC, SDC & WDC & chargeable garden waste service in RBC.

² Service specification is a 180 litre wheeled bin, RBC has not withdrawn and replaced historical 240 litre bins.

³ Source separated recycling - there is no limit on the amount of recycling you can present as long as it is contained and presented properly however new containers are chargeable.

Side Waste Policy

- 2.2 The WCAs have a policy of not taking waste placed at the side of the wheeled bin. Waste that is placed outside the bin will not be removed for disposal.

Bulky Household Waste Collection

- 2.3 Bulky waste falls outside of the scope for the regular weekly collection service as these items are generally too bulky or too difficult to be handled by the regular collection. The WCAs can collect bulky waste on request from householders and a charge is made for this service.

3.0 HWRC service

- 3.1 The County Council currently provides nine Household Waste Recycling Centres (HWRCs) throughout Warwickshire.

Table 2 HWRCs

HWRC	Address
Lower House Farm	Lower House Lane, Atherstone, CV9 2QA
Judkins	Tuttle Hill, Nuneaton, CV10 OHU
Hunters Lane	Hunters Lane, Rugby, Warwickshire, CV21 1EA
Princes Drive	Princes Drive, Leamington Spa, CV31 3PH
Cherry Orchard	Pipers Lane, Kenilworth, CV8 2SS
Burton Farm	Bishopton, Stratford-upon-Avon, CV37 0RW
Wellesbourne	Loxley Road, Wellesbourne, CV35 9QZ
Stockton	Rugby Road, Stockton, CV47 8LA
Shipston	Brailes Road, Shipston-on-Stour, CV36 5BE

- 3.2 The HWRCs collect a wide range of materials including; dry recyclables such as paper, cardboard, glass, textiles, wood, metals, plastics and Waste Electronic and Electrical Equipment (WEEE), green waste for composting and residual waste.
- 3.3 All of the HWRCs in Warwickshire are open 7 days a week with the exception of Stockton. The opening times vary by season (summer and winter), as well as by weekday and weekends.

Table 2 Summary of opening times of HWRCs

Winter times 1 st Oct – 31 st Mar	Summer times 1 st April – 30 th Sept
Mon to Fri – 9.30 to 15.15*	Mon, Tues, Thurs, Fri – 9.30 to 15.15* Wed – 9.30 to 18.15*/***
Sat to Sun – 8.30 to 16.15**	Sat to Sun – 8.30 to 17.45**
*Apart from Stockton which only opens on Mondays and weekends **Apart from Shipston which closes at 12:15 ***Apart from Shipston which closes at 15:15	

4.0 Waste updates since March 2017

An update on the various activities/initiatives taking place in each authority area since the meeting in March 2017 is provided below:

4.1 North Warwickshire Borough Council

- i. Following the suspension last year of the green waste collection service over the Christmas month, an evaluation of the effects of the service suspension has been carried out and this will be reviewed by the Council's Task & Finish Group which will consider whether the exercise should be repeated.
- ii. The Council's current recycling materials arrangements have been extended on a temporary basis while the option of a county-wide procurement is explored.
- iii. The procurement process for fuel supplies has now concluded and the submitted returns are being evaluated. The tyre contract will be tendered shortly and may be extended to include neighbouring authorities
- iv. Christmas collection arrangements are currently under review.
- v. Evaluation is underway of replacing the trade collection vehicle with two smaller vehicles to increase flexibility and resilience across the Council's refuse and recycling services.

4.2 Nuneaton and Bedworth Borough Council

Recycling

- i. Contamination process still ongoing in conjunction with IT to adapt an electronic database system to assist with the process. It is hoped this will be completed late 2017.
- ii. Contract renewal preparation has commenced for contract for recycling provision in 2018. NBBC will be liaising with WCC legal in order to assist with the process. Sue Cummine will be leading on the project and will be looking at two contracts for collection and disposal. Timetables have been drawn up with procurement and further meetings and specifications drafts to continue.

Preferred tender format is competition with negotiation; however this could be resource hungry so will decide when contract documents have been agreed.

Target date to go to Markets spring 2018

- iii. Flats recycling trial to be carried out before contract renewal.
- iv. Bring bank sites have been assessed and illegal banks have been removed or where banks were causing fly tipping issues and anti-social behaviour.

Recycling banks remain to enable compliance with TEEP until review can be undertaken with tenderers for the new contract.

- v. NBBC to work with WCC to target organic material out of black bins into green lid bins.

Waste Promotions/Communications

- i. Communications on 2017/18 yearly plan completed, evaluation summary to be carried out. The communications for 2018/19 are currently being planned; the documents will be shared on completion.

Refuse Collections

- i. Vehicle procurement for the replacement to start 2017/18 to replace existing fleet nearing the end of their operational life.
- ii. NBBC looking to review bin supply and delivery charging policy following the sign off of the Borough Plan in 2017 to enable costs for new developments and replacements to be recouped.
- iii. Routes to be reviewed to update round risk assessments.

4.3 Rugby Borough Council

- i. The introduction of the chargeable garden waste service has been rolled out with very little adverse customer reaction. Prior to the service starting in April over 12,000 households had signed up to the scheme. At the time of writing, the subscribers exceed 19,000 and are expected to be in excess of 20,000 before June 2017. This is over 40% of all households and over 50% of properties once flats etc. are removed from the household numbers.
- ii. Currently there is no evidence to suggest that the resident behaviours have created any adverse issues regarding additional waste in the residual waste stream, fly tipping or increased volumes of garden waste at the HWRC. An assessment of the residual waste stream is to be carried out by Coventry Energy from Waste staff to consider the re-acceptance of the residual waste stream in to the incinerator.
- iii. To support the operations of the Hunters Lane HWRC, we are facilitating the storage and transfer of skips from our depot over weekends and bank holidays when usage is greatest.
- iv. There has been a noticeable increase in the number of very large (3.5 Tonnes and above) commercial fly tipping incidents around the borough. These are semi-processed commercial/industrial waste that are being tipped and in many cases causing road closures. Enforcement investigations are ongoing, with a number of promising leads being pursued.

- v. MRW awards for innovation regarding the use of technology – solar bins. With Taylors bins we are a shortlisted finalist currently with awards on 23rd May.
- vi. A kerbside collection of textiles and WEEE will be introduced. Householders will be able to place carrier bags of textiles or small items of WEEE next to their recycling bin, which will be collected in cages/pods on the vehicles. The launch of this initiative has been delayed due to restriction arising from purdah conventions.

4.4 Stratford-on-Avon District Council

- i. Recommendations from the bulky items collection service are being progressed.
- ii. Recommendations from the review of all the communal bin stores are being progressed.
- iii. A review of collections from schedule 2 properties is on-going.
- iv. A collection calendar and pictorial recycling information was sent out with Council Tax bills.
- v. We are supporting Biffa with their Driving Recklessly on Pavements (DROP) campaign in a bid to deal with vehicles driving dangerously around collection trucks which puts operative's lives in danger.
- vi. The kerbside collection of textiles, WEEE and batteries continues to prove popular.
- vii. The Council website has been updated. The bin collection calendar is on the website and is being used well.
- viii. Fly tipping continues to be a problem. Investigation is taking place where appropriate.

4.5 Warwick District Council

- i. WDC is experiencing a high number of bulky waste collection requests at the moment and is struggling to fulfil these requests with the available contract resources. WDC have asked the contractor to look into ways of increasing resource.
- ii. A new sharps collection from pharmacies started on 1st June following withdrawal of the collection service by the NHS. Approximately 20 pharmacies in Warwick District wished to continue as a return point for patient sharps. The pharmacies have been provided with a clinical sack and will receive a monthly collection.

4.6 Warwickshire County Council

Communication activities:

- i. Now with 7,712 subscribers, the May / June edition of the 'Recycle for Warwickshire' e-newsletter featured the new WRAP-backed Home Recycling Challenge, What to do with DIY waste, Warwickshire's re-use 'superstores' plus money-saving offers on food caddy liners and home food digesters. See <http://preview.mailerlite.co.uk/m4j2w3>
- ii. The Recycle for Warwickshire Social Media feeds (Facebook page and Twitter handle) continue to grow with Facebook followers now exceeding 800.
- iii. The Feed Your Caddy recycling rewards programme for food waste has seen household registrations surge past 5,000 following the application of bin tags and bin hangers in all four participating Warwickshire Waste Collection Authorities. For further details visit www.feedyourcaddy.co.uk
- iv. Meanwhile the 'Slim Your Bin' aimed at 'champion' recyclers has recruited more than 350 'in slimmers' recruited onto its 4-week training programme. For further details visit www.warwickshire.slim-your-bin.com/

Procurement activities:

- i. The metals tender was awarded to Whites of Coventry and the contract commenced in April 2017. The contract is for 12 month, with the option to extend for a further 24 months.
- ii. The composting of composting of garden waste from household waste recycling centres was awarded to Suez. The contract is for 3 years, with the option to extend for a further 12 months.
- iii. The scientific monitoring and analysis at waste management sites tender was awarded to Worcestershire County Council. The contract is for 2 years, with the option to extend for a further 12 months.
- iv. The waste composition analysis tender was awarded to M.E.L Research Ltd. The contract is for 1 year, with the option to extend by up to 4 years.
- v. The sale of recyclables tender was split into 2 lots – Lot 1 Sale of recyclables paper, card /cardboard and Lot 2 Sale of soft mixed plastics. Lot 1 and Lot 2 Casepak. The contract is for 12 months with an option to extend by a further two 12 month periods.
- vi. Future possible extensions/tenders planned for this year include; paint, wood, WEEE, residual waste, textiles, glass, tyres, plasterboard, abandoned vehicles and wheeled bins.
- vii. An MRF (materials recycling facility) industry day was held on 17th May 2017.

Awards

- i. WCC's recycling and re-use partnership with Age UK Warwickshire won the 'Innovation' category at the Institute for Continuous Improvement in Public Services (ICiPS) Awards 2017. This is the team's 10th major award title in 2 years. See <http://news.warwickshire.gov.uk/blog/2017/03/27/warwickshire-county-council-scoops-top-recycling-award/>
- ii. Warwickshire's Grey to Green food waste recycling campaign took Bronze in the 'Transformation in Waste and Environment' category at April's iESE Improvement & Efficiency Awards 2017. Showcasing some of the most innovative projects in the public sector - ranging from police and fire to local council services - a total of 33 nominees were highlighted for the way they are delivering even better outcomes for communities throughout the UK. See <http://news.warwickshire.gov.uk/blog/2017/04/11/more-award-success-for-warwickshire-food-waste-recycling-project/>
- iii. Grey to Green has reached the finals of the National Recycling Awards 2017 in the categories 'Communications - Public / Third Sector' and 'Waste Prevention - Public Sector' - see <https://nra.mrw.co.uk/shortlist-2017>. The campaign is also a finalist in the MJ Local Government Achievement Awards 2017 in the 'Behaviour Change' category - see <https://awards.themj.co.uk/finalists>

Background Papers

1. None

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